

# Sassistedge | Discover Work Insights

Insights to maximize your work productivity

Brochure

edgeverve.com



In the new world order, every organization is essentially a distributed one, with several modes for getting work done. To succeed in modern workplaces, leaders need to focus on two things – have a better understanding of people, processes, and technology and better align these sources of work to create a unifying work culture.

> As the world quickly adjusts & adapts to the hybrid working model, the last mile visibility into work got further muddled among scattered business operations and remotely working teams. The knowledge of how work gets completed in your organization and how efficiently, directly impacts your overall business performance

AssistEdge Discover, our task mining platform, unravels deep work and workforce insights to give you the last mile visibility on work patterns, daily productivity of your workforce, core business application

usage, and asset utilization. It helps identify opportunities to optimize performance in a competitive landscape. AE Discover Work Insights can help support your teams to work better together and help individuals get to their next level of performance. Our digital platform sets a new benchmark by helping our clients capitalize on the inherent power of a connected enterprise; by amplifying the human potential, crafting connected customer journeys, and exploiting the power of value networks.

# Drive performance with data

AssistEdge Discover sensors run on user machines in a non-intrusive way, without hampering daily work and collecting data on how the employees use various applications to perform their daily tasks. Using advanced machine learning (ML) algorithms and AI capabilities, AssistEdge Discover recognizes the tasks, applications, and human interactions to identify productivity bottlenecks, and create the metamodel for employee and operational efficiency. It reduces human bias and eliminates the downsides of the traditional way of monitoring and measuring productivity.



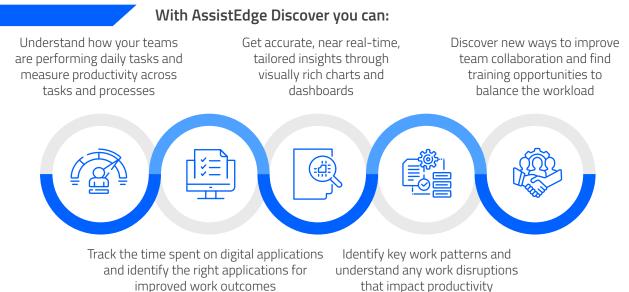


ecosystem spanning domain-centric expertise, business case creation, PoC development, infrastructure design, implementation, change management, training, and support

### Key Features of AssistEdge Discover include:

- Smart Data Capture that provides for granular process nuances that are captured leveraging computer vision, key-stroke logs
- Out-of-box analytics, visually rich and effective dashboards with nearly real-time data on automation potential, optimization potential, and conformance ratio
- Automation blueprint that provides a prioritization matrix and process funnel to identify the right automation candidates along with the expected ROI
- An intuitive and intelligent user interface (UI) designed for business users that is simplistic yet sophisticated to include all the relevant data to make informed decisions
- Strong data privacy and security features that cover access control, transparency, minimization, purpose limitation, and anonymization
- Comprehensive product documentation, guides, and user manuals to make onboarding, usability, orientation, and adoption of the platform easier
- Reusability of the platform across teams within the enterprise helps save time and resources

# Five reasons why you need AssistEdge Discover Work Insights





# Global telecom major reignites workforce productivity by over 20%

When people's work plateau, their value to the organization can reduce over time. A global telecom major with operations spread across geographies and thousands of contractors, users, and contact center agents wanted to understand how work got completed. They wanted to measure the productivity of the workforce and identify the challenges faced by their workforce.

The data captured using AssistEdge Discover deployed over twenty thousand user machines provided key information including active login time, time spent using core business applications, and classify 'allow & blocklist' applications. The client saw a significant jump of over 20% in overall team productivity within a short duration.

To schedule a demo of AssistEdge Discover Work Insights, write to us at contact@edgeverve.com

## ♦ assistedge | Discover

### About AssistEdge Discover

AssistEdge Discover unlocks the hidden business value trapped in processes. It is a powerful foundation for enterprises seeking cutting-edge technology to drive intelligent automation and process excellence. From non-intrusively capturing human-machine interactions to leveraging AI to creating actionable process insights, AssistEdge Discover sets you on the right path to embrace continuous improvement with a relentless focus on creating a hyper-productive enterprise.

EdgeVerve. Possibilities Unlimited.

www.edgeverve.com/assistedge/assistedge-discover



### About EdgeVerve

EdgeVerve Systems Limited, a wholly-owned subsidiary of Infosys, is a global leader in developing digital platforms, assisting clients to unlock unlimited possibilities in their digital transformation journey. Our purpose is to inspire enterprises with the power of digital platforms, thereby enabling our clients to innovate on business models, drive game-changing efficiency and amplify human potential. Our platforms portfolio across Automation (AssistEdge), Document AI (XtractEdge), and Supply Chain (TradeEdge) helps inspire global enterprises to discover & automate processes, digitize & structure unstructured data and unlock the power of the network by integrating value chain partners. EdgeVerve, with a deep-rooted entrepreneurial culture, our innovations are helping global corporations across financial services, insurance, retail, consumer & packaged goods, life sciences, manufacturing telecom and utilities, and more.

EdgeVerve. Possibilities Unlimited.

www.edgeverve.com

Copyright © 2022 EdgeVerve Systems Limited, Bangalore, India. All Rights Reserved. This documentation is the sole property of EdgeVerve Systems Limited ("EdgeVerve"). EdgeVerve believes the information in this document or page is accurate as of its publication date; such information is subject to change without notice. EdgeVerve acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. This document is not for general distribution and is meant for use solely by the person or entity that it has been specially issued to and can be used for the sole purpose it is intended to be used for as communicated by EdgeVerve in writing. Except as expressly permitted by EdgeVerve in writing, neither this document any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior written permission of EdgeVerve and/ or any named intellectual property rights holders under this document.